

Board of Accreditation (BOA) Department of Social Work Accreditation (DOSWA)

Baccalaureate and Master's Social Work Program Accreditation

2015 EPAS Site Visit Report | Sample

This sample was developed by CSWE's Department of Social Work Accreditation to model a site visit report. Volunteers input their own content and general questions from the <u>General Questions Bank</u>.

Site Visit Report Template

Instructions: Complete this required Site Visit Report Template and return it to the program's CSWE accreditation specialist at CSWE within 2 weeks of the visit. Do not alter this template.

1. Program Visited:	Barbara Roberts University
2. Program Visited State:	Wisconsin
3. Program Visited Level:	Baccalaureate Program
4. Date of Site Visit:	March 9, 2023
5. Site Visitor's Name:	Ken Carson, LMSW

6. Write a brief summary of the general questions discussions pertaining to: Program Mission and Goals (AS 1.0), Diversity (AS 3.0), and Assessment (AS 4.0).

Program Mission and Goals (AS 1.0):

In meeting with the president, the president shared how the social work program fits within the overarching mission and goals of the university. The university's mission focuses on service and aligns with social work values and competencies. The president discussed how they see the program as an area of growth for the institution, but also recognize the challenges with expanding the program, and their hope is such that expansion is done in a thoughtful way.

In meeting with the program faculty, they explained that the program's mission and subsequent design was intentionally created by the faculty to meet the needs of the population it serves, primarily the Native American community. The faculty reported that they see a clear linkage to the overarching mission of the university and how the program fits into the larger context of the program. The faculty reported they

recently reviewed and added to their mission as a part of the self-study process and revisit the mission to determine if changes need to be made every 8 years for reaffirmation.

Diversity (AS 3.0):

The president highlighted a diverse student population, including a large percentage of Native American population. The president mentioned that that school has excellent economic diversity. The president also mentioned that the university is seeking to become a Native American-Serving Non-Tribal Institution.

When interviewing the students, one mentioned that as a Native American, it was comforting to see people who looked like them on faculty and in positions of leadership. Another student commented that the faculty make them feel supported in a way that allows them to be themselves. Many students echoed the comment of feeling supported. Students also reiterated that everything that they are taught is through an anti-racist and anti-oppressive lens.

In the faculty meeting, it was mentioned that the program has taken a position to ensure that a majority of required readings are by indigenous authors. Most faculty are also working in the community, so they reported their curriculum is shaped by and taught through a practice lens, which brings in a diverse perspective, representative of the community and its needs.

Assessment (AS 4.0):

The president reported they were aware of the programmatic assessment requirements and acknowledged that social work has a role within the overarching university assessment and mission.

Students noted that they are aware of the assessment process and that every syllabus explains where competencies are taught and where they are assessed within each course. Students also noted that they have a representative on the coursework committee.

The faculty emphasized that students have the opportunity to provide feedback through a survey of the explicit curriculum. The results are then summarized and presented to faculty. After reviewing the data, faculty reflect on information and act when necessary and/or needed.

The program director, faculty, and field instructors agreed that the program has strong ties to the community and often solicits field instructors and faculty input through annual meetings. They also reported that the program solicits feedback from alumni through alumni events and surveys. Lastly, the program has a community advisory board, which helps inform the explicit curriculum.

7. List each accreditation standard/specific question raised by the BOA in its *Letter of Instruction* (LOI). Provide a thorough discussion of objective/factual findings for each item.

Accreditation Standard M2.2.2: The program explains how its field education program provides generalist practice opportunities for students to demonstrate social work competencies with individuals, families, groups, organizations, and communities and illustrates how this is accomplished in field settings.

The program identified linkages between competencies, the skills dimension, and observable behaviors. However, the program did not clearly illustrate how its field education program provides generalist practice opportunities for students to demonstrate social work competencies with individuals, families, groups, organizations, and communities in field settings by providing examples.

The site visitor is asked to discuss with the program examples of how its field education program provides generalist opportunities for students to demonstrate social work competencies with individuals, families, groups, organizations, and communities in field settings.

Site Visitor Findings:

The following information was provided by the program as examples of how its field education program provides generalist opportunities for students to demonstrate social work competencies with individuals, families, groups, organizations, and communities in field settings. The program stated that there is a loop back to seminars and supervision, which helps to ensure that the areas are addressed.

Individuals

Students complete a process recording for an individual's case management session.

Families

Students learn about an individual's relationship to their family and their role and discuss the factors that may impact a family dynamic.

Groups

Students may run a life skills group for individuals experiencing homelessness.

Organizations

Students examine and identify agency practices or policies that lack justice.

Communities

Students participate in a Lobby Day where they discuss with their elected officials, the issues impacting the population they are working with.

Accreditation Standard M2.2.9: The program describes how its field education program specifies the credentials and practice experience of its field instructors necessary to design field learning opportunities for students to demonstrate program social work competencies. Field instructors for master's students hold a master's degree in social work from a CSWE-accredited program and have 2 years post-master's social work practice experience. For cases in which a field instructor does not hold a CSWE-accredited social work degree or does not have the required experience, the program assumes responsibility for reinforcing a social work perspective and describes how this is accomplished. The program specified the credentials and practice experience required of its field instructors to design field learning opportunities for students to demonstrate program social work competencies. The program verified that field instructors for master's students hold a master's degree in social work from a CSWE-accredited program and have 2 years post-master's social work practice experience. The program also stated that when field instructors do not have the requisite credentials and practice experience the program assumes responsibility for reinforcing a social work perspective. However, the program did not explain how this is accomplished.

The site visitor is asked to discuss with the program how it assumes responsibility for reinforcing a social work perspective for cases in which a field instructor does not have the requisite credentials and practice experience. The site visitor is further asked to discuss with the program details of how this is accomplished.

Site Visitor Findings:

The program stated that students are all placed with a field instructor who holds a master's degree in social work from a CSWE-accredited program and has at least 2 years post-master's social work practice experience. The program reported that in a situation when a person does not meet the criteria and the agency does not have a person who meets the criteria, the program asks their advisory board, alumni, or a faculty member who meets the criteria to provide field supervision

Accreditation Standard 3.1.6: The program describes its academic and professional advising policies and procedures. Professional advising is provided by social work program faculty, staff, or both.

The program described its academic and professional advising policies and procedures. However, it was unclear if professional advising is provided by social work program faculty, staff, or both.

The site visitor is asked to clarify with the program whether professional advising is provided by social work program faculty, staff, or both.

Site Visitor Findings:

The program reported that professional advising occurs at the program level. Students are assigned a social work professor (faculty member) to serve as an advisor. This person ensures that the student is on track to complete their coursework and to support their professional development and transition into their career.

Accreditation Standard 3.2.1: The program identifies each full- and part-time social work faculty member and discusses his or her qualifications, competence, expertise in social work education and practice, and years of service to the program.

The program submitted a *Faculty Summary Form* and uniform *Faculty Data Forms*. However, there was one discrepancy between the *Faculty Summary Form* and the *Faculty Data Forms*. A *Faculty Data Form* was provided for a faculty member, yet they were not listed on the *Faculty Summary Form*.

The site visitor is asked to review with the program an updated program *Faculty Summary Form* inclusive of all full- and part-time social work faculty members and corresponding *Faculty Data Forms*.

Site Visitor Findings:

The program provided the site visitor with the Faculty Summary Form which was reviewed. The site visitor verifies that all full- and part-time social work faculty members were included, the extra faculty data form was an error. The program will provide the correct Faculty Summary Form and corresponding Faculty Data Forms in the program's response.

Accreditation Standard 4.0.3: The program uses Form AS 4(B) and/or Form AS 4(M) to report its most recent assessment outcomes for each program option to constituents and the public on its website and routinely up-dates (minimally every 2 years) its findings.

The program used *Form AS 4(M)* to report its most recent assessment outcomes for each program option to constituents and the public. However, the website link provided directed reviewers to a PDF file. Therefore, it could not be verified that the program reports its most recent assessment outcomes for each program option to constituents and the public on its website and routinely updates (minimally every 2 years).

The site visitor is asked to review with the program an active website hyperlink to the webpage where *Form AS* 4(M) is located to verify that the program reports its most recent assessment outcomes for each program option to constituents and the public on its website.

Site Visitor Findings:

The program furnished the hyperlink to publicly posted competency-based student learning outcomes data. The site visitor verified the hyperlinks and that the associated data was available. The program will provide the updated hyperlink in the program's response to the visit report.

Accreditation Standard 4.0.4: The program describes the process used to evaluate outcomes and their implications for program renewal across program options. It discusses specific changes it has made in the program based on these assessment outcomes with clear links to the data.

The program described the process used to evaluate outcomes and their implications for program renewal. The program described why some competency benchmarks were not met. However, the program did not discuss specific changes it has made in the program based on these assessment outcomes with clear links to the data.

The site visitor is asked to discuss with the program, specific data-informed changes it has made in the program based on the assessment outcomes with clear links to the data.

Site Visitor Findings:

The assessment coordinator and program director discussed that because the program did not meet the set benchmark for competency, the MSW faculty worked together to review the signature assignment associated with the assessment result. The program reported that for competency 4, the lectures, readings, and assignments in SWK505 were adapted in an effort to improve outcomes next year related to research-informed practice and practice-informed research.

8. Embed a copy of the site visit schedule including the stakeholders with whom the site visitor met.

Barbara Roberts University (Master's Social Work Program) March 9, 2023 Visitor: Ken Carson, LMSW

	March 8, 2023
<i>Time:</i> 4:00pm 4:30pm 5:00pm 6:00pm	Activity: Travel Details • Flight DL4015 • Rideshare to Hotel • Hotel Arrival: Hotel Name • Meal at the hotel Program Welcome to Site Visitor
March 9, 2023	
Time:	Activity:
8:00am 8:45-9:00 am	
9:00-9:30am	Initial brief meeting with the program director Location: Kit Hall, Room 505
9:30-10 am	Program director escorts site visitor to meeting with institution's president/chancellor (or designee) Meeting with the President
	 Participants: President Allan Location: President's Office Content: Site visitor introduces role, function, scope, and procedures for the visit, and explains the accreditation process Site visitor answers any questions the institution's president/chancellor (or designee) may have about the visit Site visitor asks general questions regarding the role and place of the program within the institution's system
10:00-10:15am	Break Program director escorts site visitor to Dept. of Social Work Location: <i>Kit Hall, Room 505</i>

CSWE Site Visit | Schedule (*All times = ET)

10:15-11:15am	Meeting with Field Education	
	 Participants: Field Director Field Instructors Field Liaisons Location: Kit Hall, Room 505 Content: Site visitor introduces role, function, scope, and procedures for the visit, and explains the accreditation process Site visitor answers any questions stakeholders may have about the visit Site visitor asks general questions to understand the field educators' experience within the program Site visitor asks applicable specific questions from the Letter of Instruction (LOI): AS M2.2.9 	
11:15-11:25am	Break Program Director escorts the site visitor to the meeting with students.	
11:25-am - 12:15pm	Meeting with Students:	
	 Participants: 25 Students Location: Kit Hall, Room 505 Content: Site visitor introduces role, function, scope, and procedures for the visit, and explains the accreditation process Site visitor answers any questions stakeholders may have about the visit Site visitor asks general questions to understand the students' experience within the program Program Director escorts the site visitor to Lunch 	
12:20-1:30pm	Lunch	
1:30-2:20pm	 Meeting with Program Administrators: <i>Participants:</i> Program Director Primary Contact Field Director Assessment Coordinator <i>Location: Kit Hall, Room 505</i> <i>Content:</i> Site visitor introduces role, function, scope, and procedures for the visit, and explains the accreditation process Site visitor answers any questions the program administrators may have about the visit 	

	• Site visitor asks general questions to understand program administrators' experience within the program	
	• Site visitor asks applicable specific questions from the <i>Letter of</i>	
	Instruction (LOI): • AS 3.1.6	
	• AS 3.2.1	
	 AS 3.2.2 AS 4.0.3 	
2:20-2:45pm	• AS 4.0.4	
2:45 -3:45pm	Break	
-	Meeting with Program Faculty:	
	Participants:	
	• MSW Program Faculty Location: Kit Hall, Room 505	
	Content:	
	• Site visitor introduces role, function, scope, and procedures for the visit, and explains the accreditation process	
	 Site visitor answers any questions stakeholders may have about the visit 	
	• Site visitor asks general questions to understand the faculty's experience within the program	
3:45-4:15pm		
	Break	
4:15-5:15pm		
	Exit meeting	
	Participants:	
	Program DirectorPrimary Contact	
	Location: Kit Hall, Room 505	
	<i>Content:</i>Site visitor verbally summarizes areas discussed that will be included in	
	the site visit report regarding:	
	 General questions: Stakeholder experiences 	
	 Factual observations 	
	 Specific questions raised by the CSWE-BOA Site visitor answers any questions stakeholders may have about the visit 	
	and allows the program to correct any inaccuracies.	
	• Site visitor explains the next steps in the accreditation process	
	•	
March 10, 2023		



10am Travel Details Hotel Checkout Rideshare to Airport Flight DL4015:1:30pm Meal at airport